



Calls offering housing repairs

Act with caution if you receive a suspicious telephone call

The Trading Standards team has been made aware of a suspicious telephone call being made to some council housing tenants, offering to do property repairs on behalf of the council.

The callers have reportedly claimed that they are offering to carry out any required or outstanding repairs that the council has been unable to do during the pandemic lockdown.

The callers have asked residents for details of any repairs required and advised they can make a claim for the work needed and any compensation.

Although it is not clear what the caller's intentions are, we would urge residents who receive an unsolicited telephone call similar to this to act with caution.

Never feel intimidated into providing information the caller asks for and always be careful not to provide any personal details to someone who has contacted you out of the blue.

If you do have doubts about a telephone call you receive, then do not be afraid to end the call by simply hanging up.



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