



Help for rough sleepers during cold weather



Predicted sub-zero night-time temperatures trigger our Severe Weather Emergency Protocol support for those sleeping rough

No one should be sleeping rough this winter.

Our Severe Weather Emergency Protocol (SWEP) is activated when the temperature is forecast to drop to zero degrees (or below) for three consecutive nights and it means that temporary night-time shelter is provided for people sleeping rough.

Because the weather is predicted to fall to 0°C or below for the next few nights, our Severe Weather Emergency Protocol (SWEP) has been activated up to and including 29 December 2020.

Our teams are ready to help anyone who finds themselves on the streets. If you see someone sleeping rough, the kindest thing you can do for them is contact our network, and we'll make sure they are offered support.

Let us know:

- through the StreetLink app
- on the phone (day) 0300 300 4370
- on the phone (out of hours) 0300 300 8098

Full details about support available for people sleeping rough is on our website.

Rough sleepers support



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